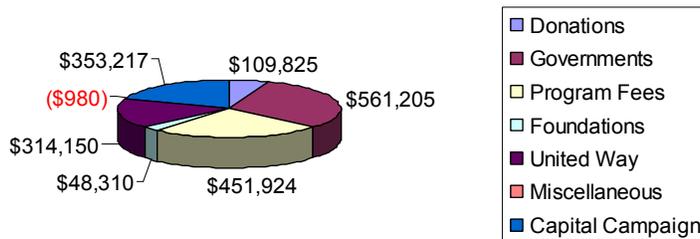


# 2011 Annual Report

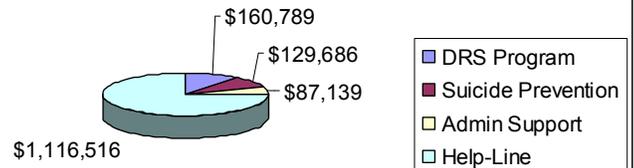


  
**Gryphon Place**  
Help is on the other end of the line

## 2011 REVENUE \$1,837,651



## 2011 EXPENSES \$1,494,130



Dear Friends,

2011 was an exciting and challenging year for Gryphon Place! We increased services to the community at record levels, continuing to creatively find ways to do more with less. We took a giant step last year by moving into a new facility after more than three years of planning and searching. We moved on November 15, 2011 and did not have an interruption to our services. Our new facility will help to assure that we will be here to meet community needs for many years to come. This was made possible because of community support and we continue to raise dollars to complete the financial part of this move.

Look at the numbers that are in this report. We do good work! We continue to emphasize that *"Help is on the other end of the line"* 24 hours a day, 365 days a year. Our growing Youth Risk Prevention Programs are helping to keep kids safe and to teach lifelong skills that will make a difference in their lives and in the life of our community in the future.

I want to express my deep gratitude to every one of the hundreds of supporters and donors listed in this report. The work we do every day is vital and impacts on the lives of individuals and families throughout our community. We are successful in what we do through the generous support of you and our community. I also want to thank the more than 160 staff and volunteers who give of themselves every day and night to help others. Your continued support is appreciated.

Sincerely yours,

*Bill*

William H. Pell, MA, LMSW  
Executive Director



William H. Pell, MA, LMSW  
Executive Director

## OUR MISSION

*Gryphon Place connects people to information, resources and support systems to assist them in resolving crises and meeting life challenges.*

## 2011 SERVICES and OUTCOMES

### **2-1-1** /HELP-LINE:

*responded to **105,614** calls this year.*

The 2-1-1/HELP-Line provides crisis intervention, and information and referrals on a 24/7 basis. Initiated **75** emergency rescues for people engaged in life-threatening behaviors.

#### OUTCOMES:

85% of callers reported receiving the referral information they requested.

81% of callers report that they feel more prepared to address the concern about which they called.

82% of calls were immediately answered by a trained crisis worker.



### **D**ISPUTE RESOLUTION SERVICES: *processed 485 cases involving disputes.*

#### OUTCOMES:

87% of mediated cases resulted in an agreement to resolve the dispute.

### **S**UICIDE PREVENTION SERVICES:

*provided our nationally recognized curriculum to **4,892** youth in **20 school districts** in Southwest Michigan, and led the community to develop a suicide prevention plan for older adults - the highest at-risk population.*

#### OUTCOMES:

150 At-risk students were immediately connected to helping services.

## OUR DEDICATED VOLUNTEERS

**2-1-1/HELP-Line:** 52 new volunteers were accepted into and passed the rigorous 45-hour training. Combined with all volunteers, these individuals provided 6,388 hours of service.

**Dispute Resolution Services:** The active roster of volunteer mediators includes 19 adults and 69 students. In addition, 11 people serve on the DRS Advisory Committee.

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### Please Note

We make every attempt to accurately recognize each donor. Please accept our apologies if we have made a mistake. We ask that you call administration at 381-1510 (or email [gpadmin@gryphon.org](mailto:gpadmin@gryphon.org)) with your preferred information so we can make corrections.

## OUR MOVE

On November 15, 2011 everything was moved from 1104 S. Westnedge Avenue to our new home at 3245 S. 8th Street. We are delighted with the newer facility and extend an open invitation to all of our friends to stop by for a visit. We would not be as successful in what we do without the continuous support of our donors and supporters. Now, we are asking for your support in the success of a \$1.9 million Capital Campaign to pay for the purchase, renovation and move to the newer facility.



Ribbon Cutting Ceremony, March 28, 2012



The New Gryphon Place, 3245 South 8th Street



Bill Pell, Executive Director



Training Room - Accessible to All People

Thank you to everyone who has already made a pledge to the Capital Campaign. But, we are still a very long way from reaching the goal. Please, if you have not already, consider making a pledge. Pledges can be made as a "one-time" gift or over a period of up to three years. Cash, checks, credit card payments are all accepted. We look forward to hearing from you. **Thank you!**



Gryphon Place, 1104 S. Westnedge Avenue  
Fond memories for more than 40 years....

## ANOTHER SUCCESSFUL BOWL-A-THON!

The local officials were alerted that there was far too much fun being had at Airway Lanes in Portage on Saturday, October 22, 2011. Young and old, in all kinds of costumes, the event focused on two things -- having fun and raising money for Gryphon Place. We want to express our deepest appreciation to everyone who participated, provided a sponsorship or donated prizes to make the day a total success!!

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